

SCAMS

HOW TO RECOGNISE EMAIL SCAMS – IAN HANDRICKS

A friend of mine recently received the following email (he asked me to check it out – oh, and he has never subscribed to Norton!):

I was immediately suspicious, so I checked out some details on the email and found the following:

First indication is phone number ... Australia +1800 680 026 you cannot dial an 800 number from outside Australia!! – and 1-800 is a USA number!

Second the address "NortonLifeLock Australia Pty Ltd. | Level 17, Coca Cola Place, 40 Mount Street, North Sydney, NSW, 2060" is a vacant building !! ...

see <https://www.realcommercial.com.au/for-lease/property-coca-cola-place-level-17-40-mount-street-north-sydney-sydney-2060-north-sydney-nsw-2060-503306614>

Thirdly ... Email ID: NZ_TRIG_ACT_AR_BF1_2019_11 is not a legitimate email address

Fourthly it is highly unlikely that the words “rest assured” would be used in a renewal email.

Fifthly, the sender’s email address was

info@norrton.com

Note the two “R”s in the Norton name (the real company has only one “R”!)

And finally, if the email was legitimate, the link to “UPDATE ACCOUNT” would be something like www.norton.accounts.com instead it is, wait for it ...

https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Femail.norton.com%2Fpub%2Fcc%3F_rj_%3DX0Gzc2X%253DAQpgLjHJTQG56jzfvLsDvEPy6KH17emzfiEqzbLWhzeyRvrR44IHL9IKkqzdoVXtpkX%253DDRTCDsRT%26_ei_%3DE-MCYf_PiqA7CuxDEXznZ18ReVCA9g9REfeTtCEp0Z1khTazn6nL971ab4QZXR9RvnLsLnLgySNOKKOHlQs-TZzhwkQvUL1Gc3eX32RrWh4UctbZkaZ3FFuDZLoyGo5EwSgTN10Eiaf3xMMvDled8C696yBhUEMu8A8066XaHG5G2KtQu4H0RnurOW3EYcjPa7Zb7lzmIh8qiDcV8g4_JDDeLO1D9a8gGBcgJTY_aiwINGcfmhdFTURvjIUKDeDpa5TBz5hIPRhfFo7qj1pgicifHH9mLsS_qjOG0fbbQmespmNf59GyAXVaC7qRc3XSTswyosydvUVYx_smdloGoI5wO805Ydfp1Jp3C0YJncw_Qie9cuthsZY0.%26_di_%3Djv6reb4b133vaechsol70pno12k9uvumOuiulakujfdqg1j8t6o5g&data=05%7C01%7C%7C9b0a9f9306484604d3ca08da98e89be3%7C84df9e7fe9f640afb435aaaaaaaaaaaa%7C1%7C0%7C637990422079897103%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLjBTRiI6IjEhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=edJLH7DtAU1seikmDXwNP%2FRcpcS%2BP1VoByYcFjrAKJk%3D&reserved=0

